ENTERPRISE SCAN^{SM}

How vulnerable are your vital information assets? You may have put firewalls in place, hardened your servers, installed an intrusion detection system—you may have even put the policies and procedures in place to ensure that the system is properly managed and kept up-to-date. But there's really only one way to know for sure: testing. With the ENTERPRISE SCAN^{SM} Service, your network can be checked by Xapiens' experienced consultants using the same techniques that hackers use to probe your network for vulnerabilities.

Xapiens' ENTERPRISE SCAN^{SM} Service can help a business strengthen its network perimeter security by periodically looking for potential weaknesses and generating recommendations about how to fix them. With ENTERPRISE SCAN^{SM}, organizations can reduce their susceptibility to Internet attacks. The service includes regular network security vulnerability assessments, coupled with comprehensive, easy-to-read reports on the number and type of vulnerabilities, as well as recommended ways to correct them.

In a nutshell, ENTERPRISE SCAN^{SM}:

➢ Provides assurance and peace of mind that regular and periodic scans get done.

➢ Provides current information on new security issues applicable to your network.

➢ Provides ongoing maintenance services with timely operating system revisions and patches.

➢ Provides Security Reports & Advisories. Each month Xapiens will generate a security incident summary report as well as usage and performance reports and send them to your primary security contact for review.

Security systems that are not up-to-date with the latest patches and revisions can leave your enterprise vulnerable to attacks. Our ongoing maintenance provides you with system revisions and patches that are put into place in a timely manner. We verify that software releases and patches are free of bugs and security vulnerabilities, function as they are intended to, and are compatible with other Xapiens' services. Xapiens has the most Internet security expertise of any service provider in the industry featuring a team of dedicated staff who respond to network security incidents and events. The company's expertise is Internet security and we will give you the assurance your network vulnerabilities will be identified and recommendations be made to strengthen them.

Xapiens is committed to customer satisfaction. Our SLA for all our Managed Security Services stipulates a mean response time of 30 minutes for security incidents (as usual in the industry, there are some restrictions depending on the nature of the event). Xapiens offers Managed Security Services customers the option of field services with guaranteed delivery within four hours. If we fail to meet an SLA on a particular day, the customer isn't required to pay for services that day, twice in a month and the service is on us for the entire month. Be secure!

To catch a hacker…Highly skilled security professionals will follow the same methodology that an outside attacker would use: gather information about the systems, do low-level scans, catalog possible vulnerabilities, and attempts to exploit, elevate privileges and leverage initial successes to expand influence. Xapiens' ENTERPRISE SCAN^{SM} combines the benefits of Xapiens' 24x7 proactive monitoring, expert management, hardware and software maintenance, and incident response services, backed by an aggressive service level agreement to secure enterprise-wide networks around the world, around the clock.

Xapiens is the leading manage security provider in Puerto Rico. Building on our network security experience, we partner with leading applications and integration services companies to deliver a fully integrated suite of managed eBusiness solutions that meet customer needs for managed security services.

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